



Why Accent Inns is the Safest Choice for Travel

How you travel is important to your health and safety, but so is where you travel to. Accent Inns is uniquely built to minimize any risk associated with hotel stays right now. In fact, our safety procedures are so stringent that the BC Hotel Association have shared them with other independent hotels as a best practice example. You and your team can feel safe with us.

Safety is Standard



Contactless Experience Exterior corridors and the ability to offer curbside check-in means that you can park and go straight to your room without having to enter common areas. In June, we will be offering contactless check-in with mobile keys to our preferred corporate guests. Our hotels are only three stories so you can take the stairs and avoid elevators, and exterior doors make deliveries easy.



No Central Air Conditioning Each room is equipped with its own personal air conditioning and heating unit which mean pollutants do not travel through the hotel from room to room like you might see in other buildings with a central system.



Cleaning Protocols We have rigorous disinfectant, sanitizing and cleaning protocols for every touchpoint on our property. We will be using Electrostatic fogger technologies in all rooms and common areas at our hotels. This includes back of house areas. Our housekeeping teams use hospital-grade sanitizer in all rooms.



Social Distancing To minimize any transmission, social distancing is in place at Accent Inns for both staff and guests. Only one party is allowed in the lobby at one time, plexiglass barriers are in place at the front desk, and we'd be happy to talk to you over the phone and leave any additional supplies at your door if required.

Security in Case Plans Change



Reservation Guarantee When you book directly with us, your reservation is guaranteed. We won't give it away if you come in later than expected, as we understand that travel can be complicated right now.



Flexible Cancellations When you book directly with us, you also get flexible cancellations. You won't be charged if you cancel the day before your travel date. Things are changing fast and we're here for you. Just give us a call.

If you're traveling outside of our area, we encourage you to use this list to choose a hotel in another region that follows the same policies and procedures. It's also important to ask what kind of cleaning products they use, as not everything kills the virus. We'd be happy to cross-reference any other hotel's policies or cleaning products so that you can feel safe sending your team there.